



43 Belgrave St, Manly NSW 2095

Mr Julien Dehornoy
CEO
Keolis Downer Pty Ltd

14th March 2023

Dear Mr Dehornoy,

I am writing to you regarding the very real concerns being expressed to me by this community in relation to the buses on the Northern Beaches.

Since privatisation in 2021, we have experienced a deterioration in services: increased delays, and cancellations across the electorate.

This results in:

- Children being stranded and unable to get to school on time, or travel home safely.
- Schools are expressing their concern that there is no guarantee that transport will be provided for pupils to attend organised sport.
- Commuters having to resort to personal cars as their buses are so unreliable; this has a knock-on effect on traffic congestion.
- Elderly passengers missing medical appointments.

I would appreciate understanding your plan to correct this situation. And to understand when this plan will be implemented?

The social impact and productivity loss on our community while parents are driving kids to school, or left waiting at bus stops has a significant economic impact, as well as the safety risk for children stranded across the community.

Yours sincerely

A handwritten signature in black ink that reads 'Joeline'.

Joeline Hackman
Independent Candidate for Manly

NB: this letter will be made public